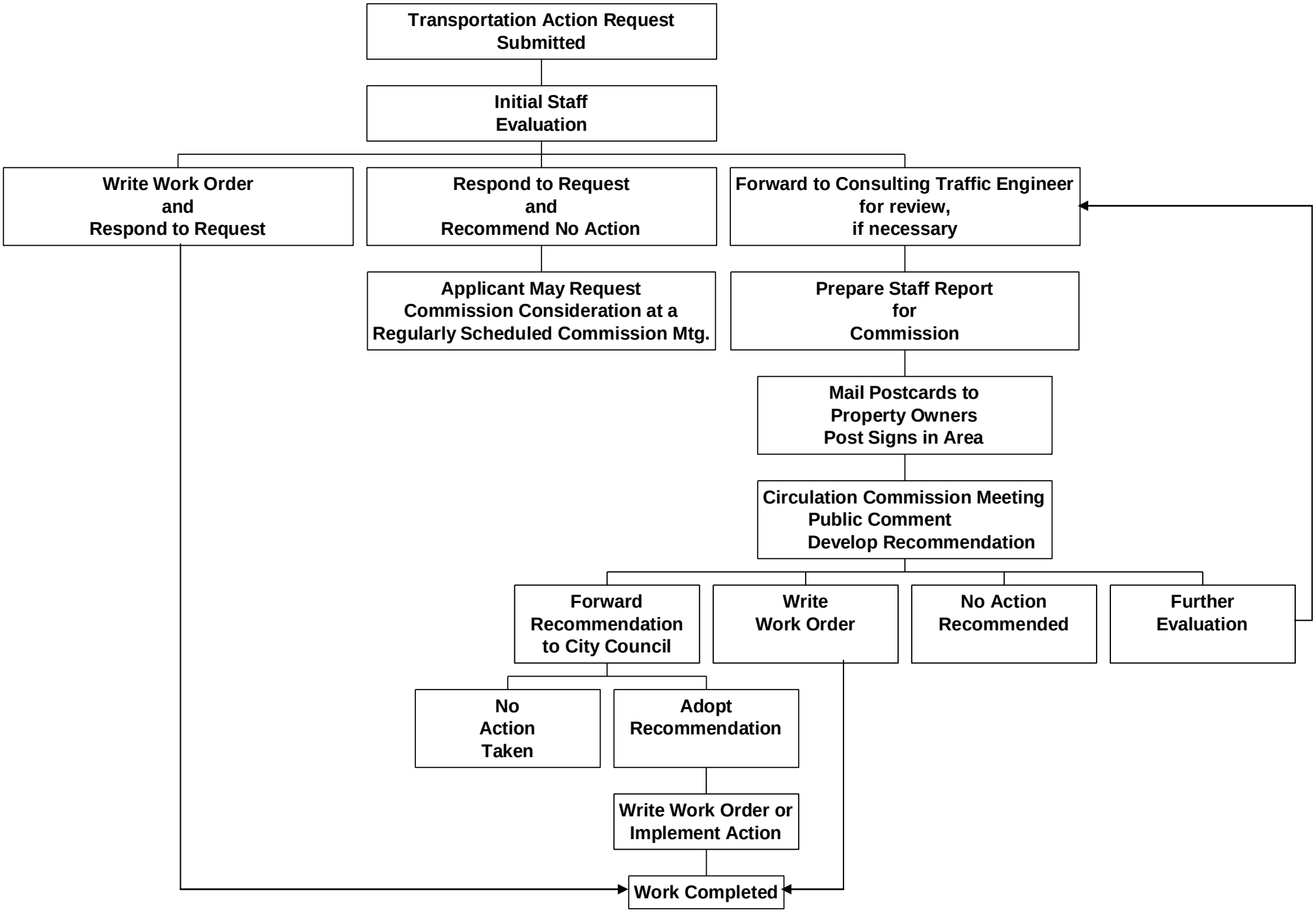What Happens When you Make a Transportation Action Request: